

Self-Paced eLearning



What did you like about the course?



“How to focus on saving the lives of people and helping them.”

(Harm Reduction)

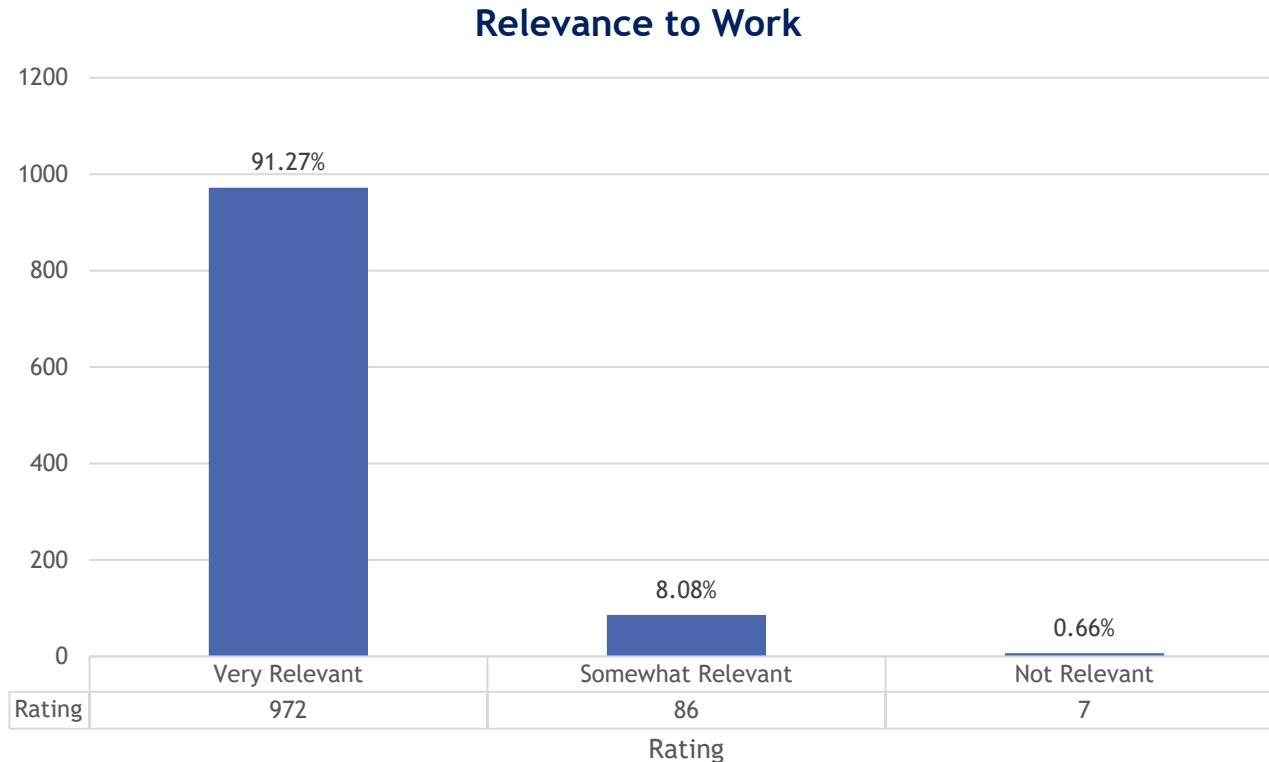
“it changed my attitude and understanding of what mental health is and the best way to deal with it and how best the victims can be helped.”

(Mental Health Part 1)

“The course focused on meeting the needs of different people with different challenges.”

(Shelter Standards)

Relevance to Your Work



1065 Responses

Relevance to Work:

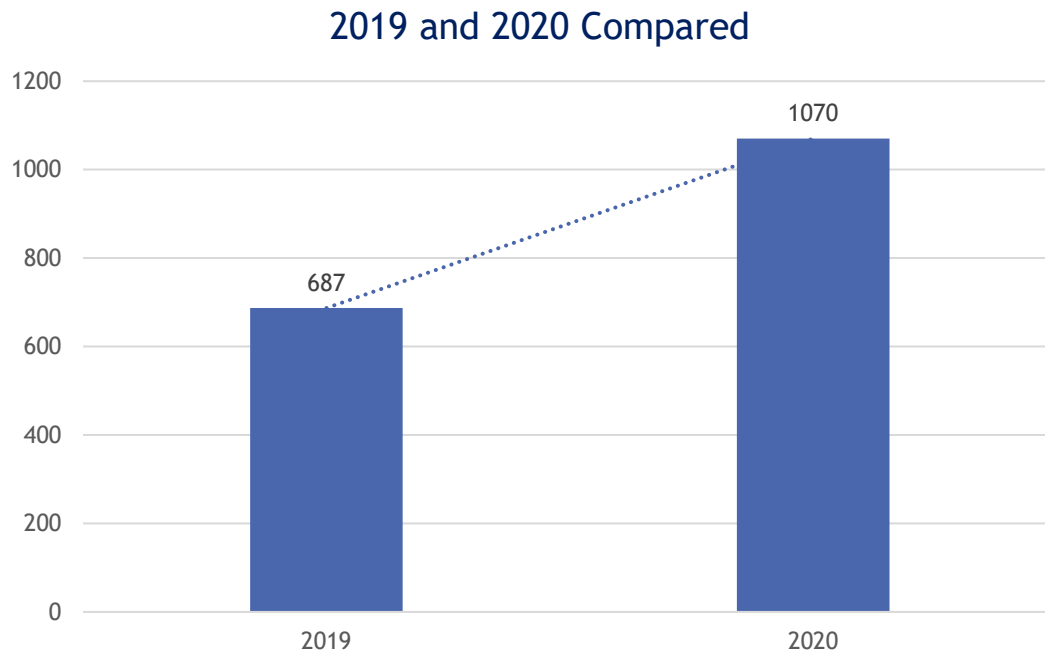
“It prepared me to be confident working within a shelter” (Shelter Standards)

“It educated me on how best to work as a Hostel/Shelter worker, especially on professional boundaries.” (Ethical Boundaries)



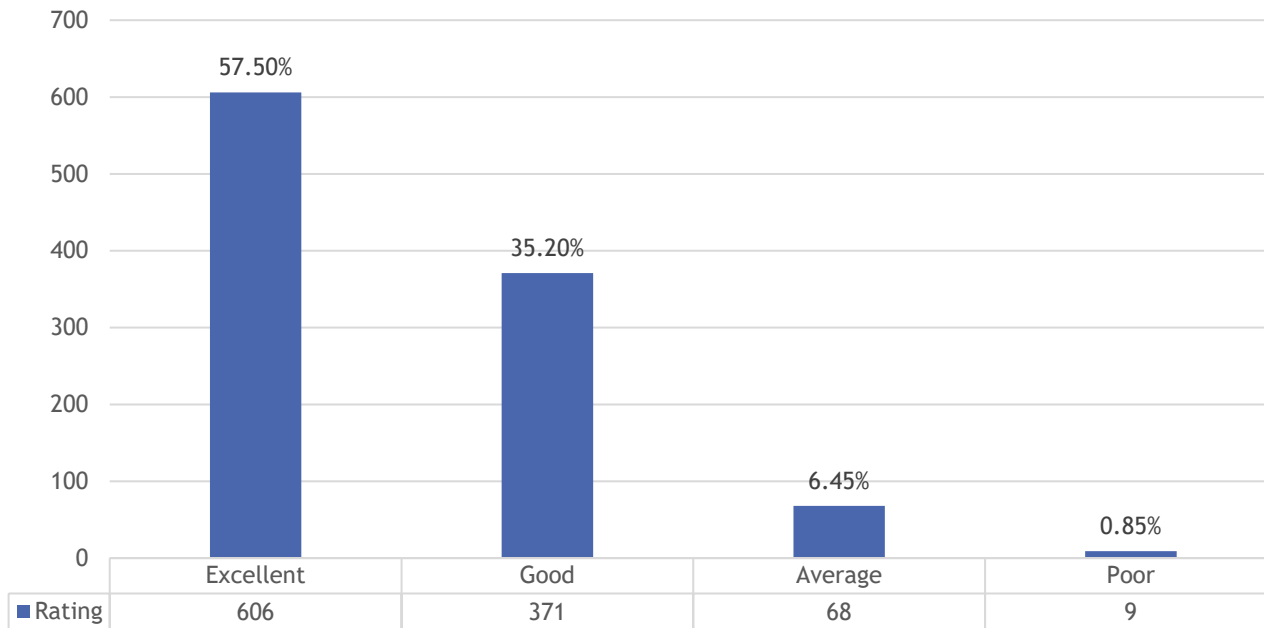
Ongoing Popularity

Uptake on THTC eLearning courses increased by 55% from 2019 to 2020.



Quality of the Course

Quality of Course



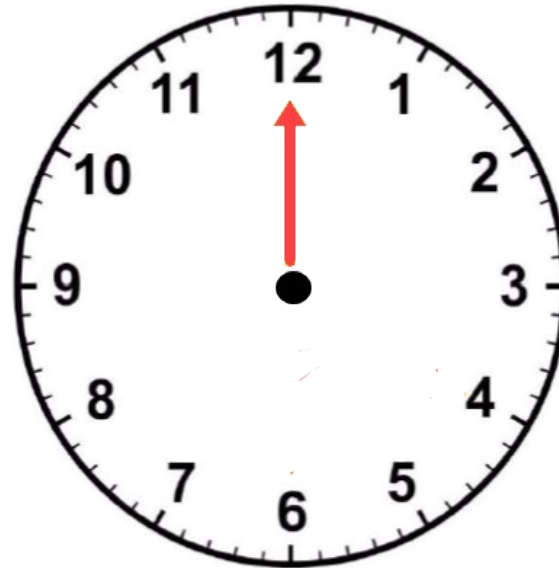
1054 Responses

Time Spent on the Course

Poll:

how much time (in hours) do you estimate learners spent on eLearning courses?

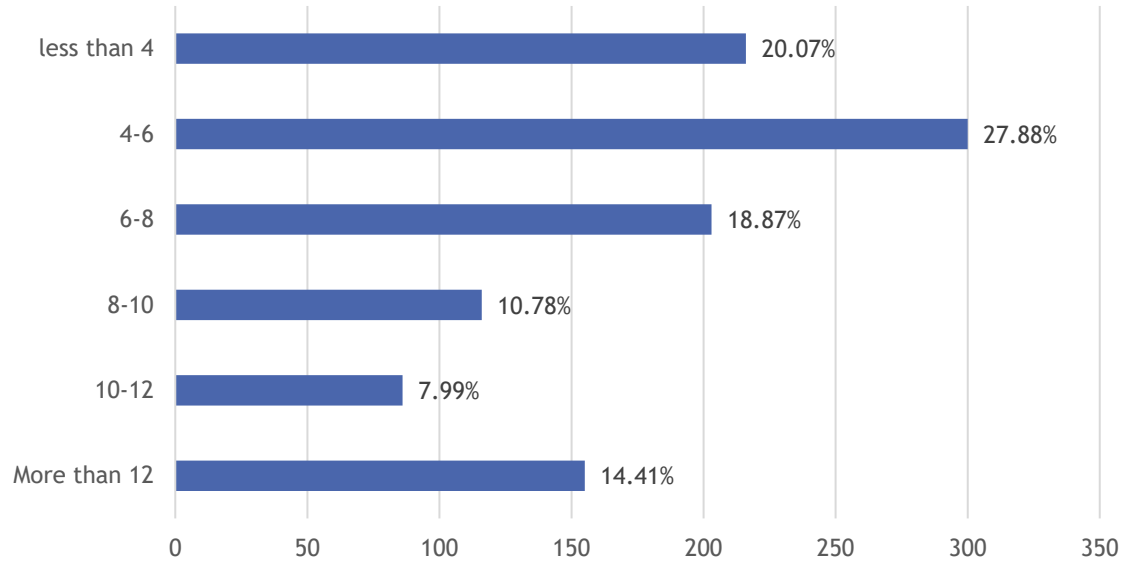
- a. Ten to twelve
- b. Eight to ten
- c. Six to eight
- d. Under six



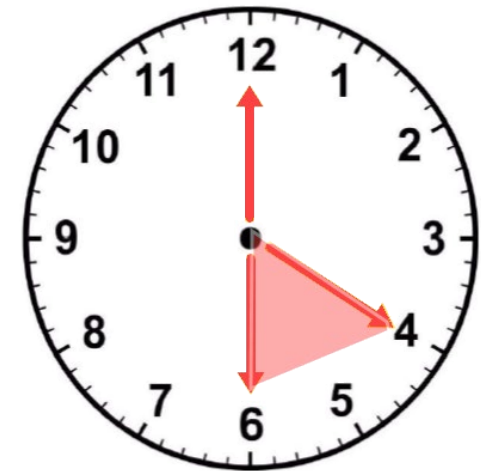
1076 Responses

Time Spent on the Course

Time Required to Complete Course



	More than 12	10-12	8-10	6-8	4-6	less than 4
■ Time in Hours	155	86	116	203	300	216



1076 Responses



Did you contact Technical Support?

Poll:

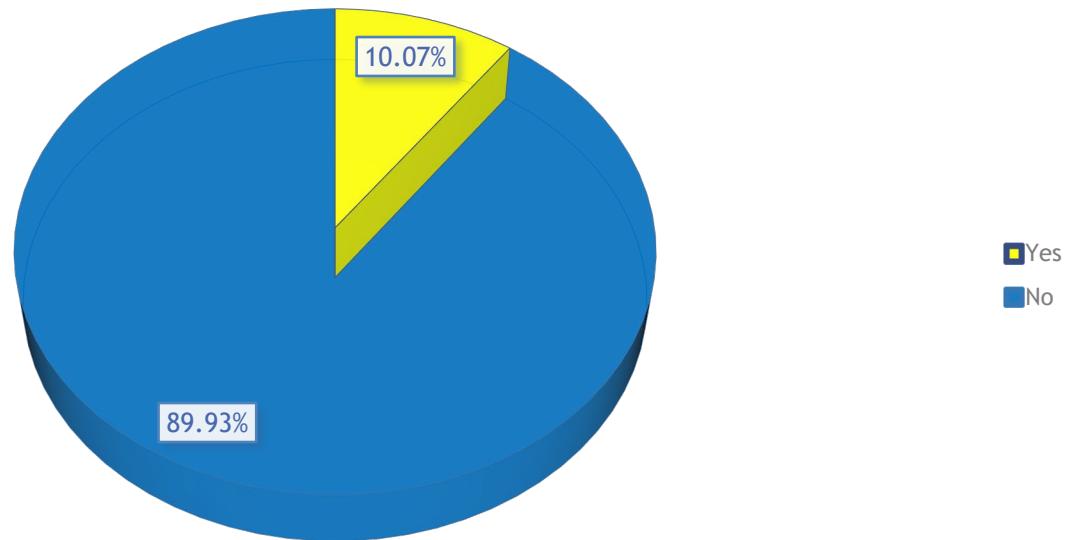
What percentage of learners contacted Tech Support?

- a. 40%
- b. 30%
- c. 20%
- d. 10%

Did you contact Technical Support?



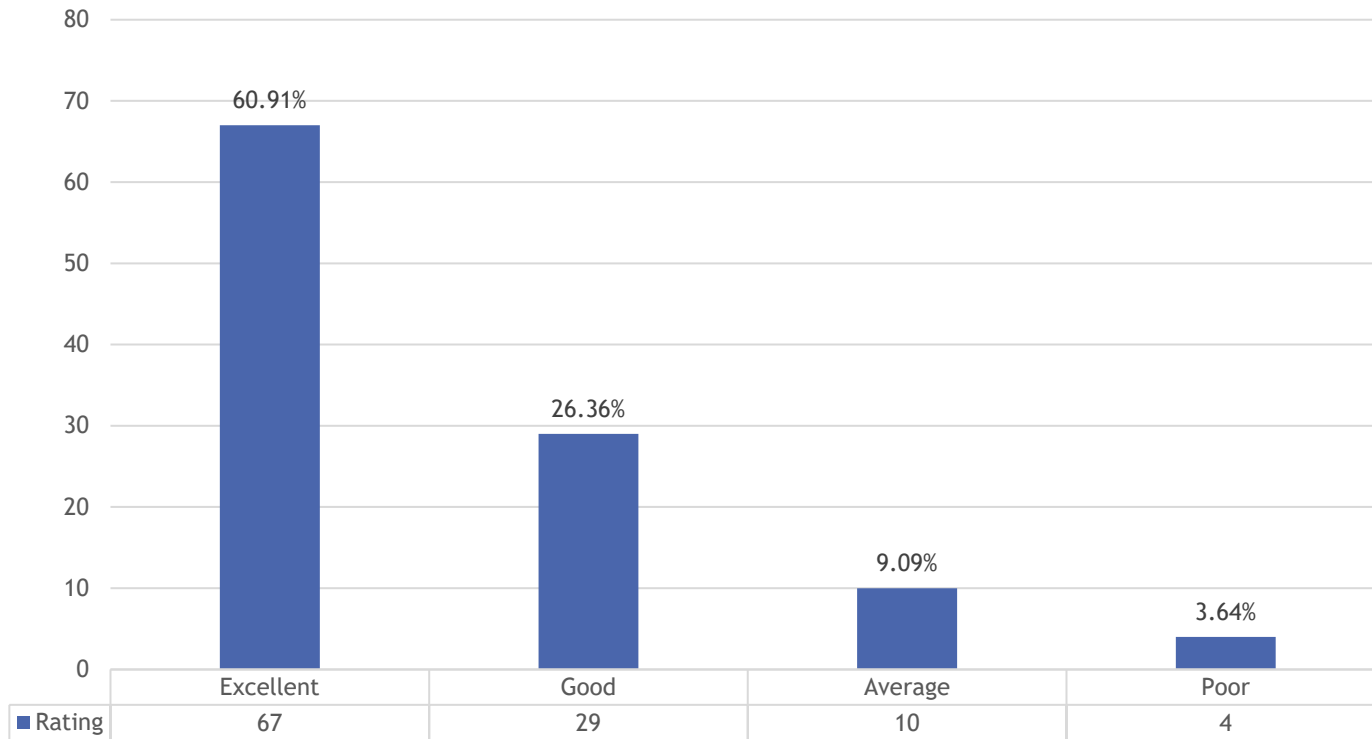
CALLED TECH SUPPORT



Yes	107
No	956
Total	1063

Quality of Technical Support

Quality of Tech Support



110 Responses

Likelihood of Taking another eLearning Course at THTC

Poll:

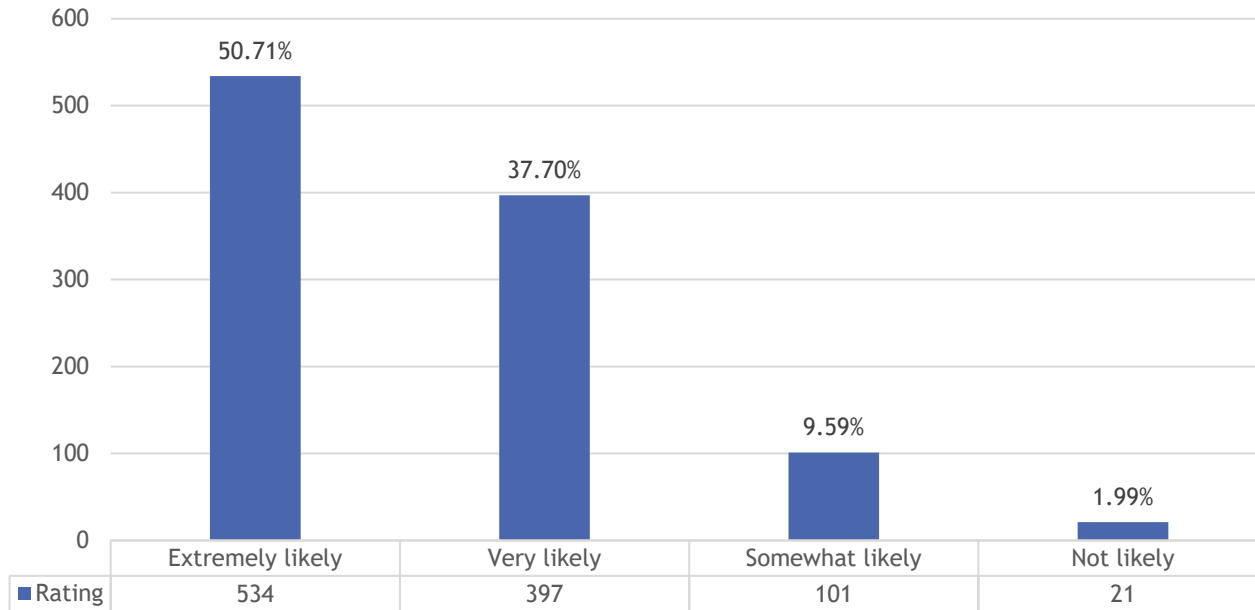
What percentage of learners are very likely or extremely likely to take another eLearning course?

- a. 65%
- b. 75%
- c. 85%
- d. 95%

1053 Responses

Likelihood of Taking another eLearning Course at THTC

Likelihood of Taking another Course at THTC

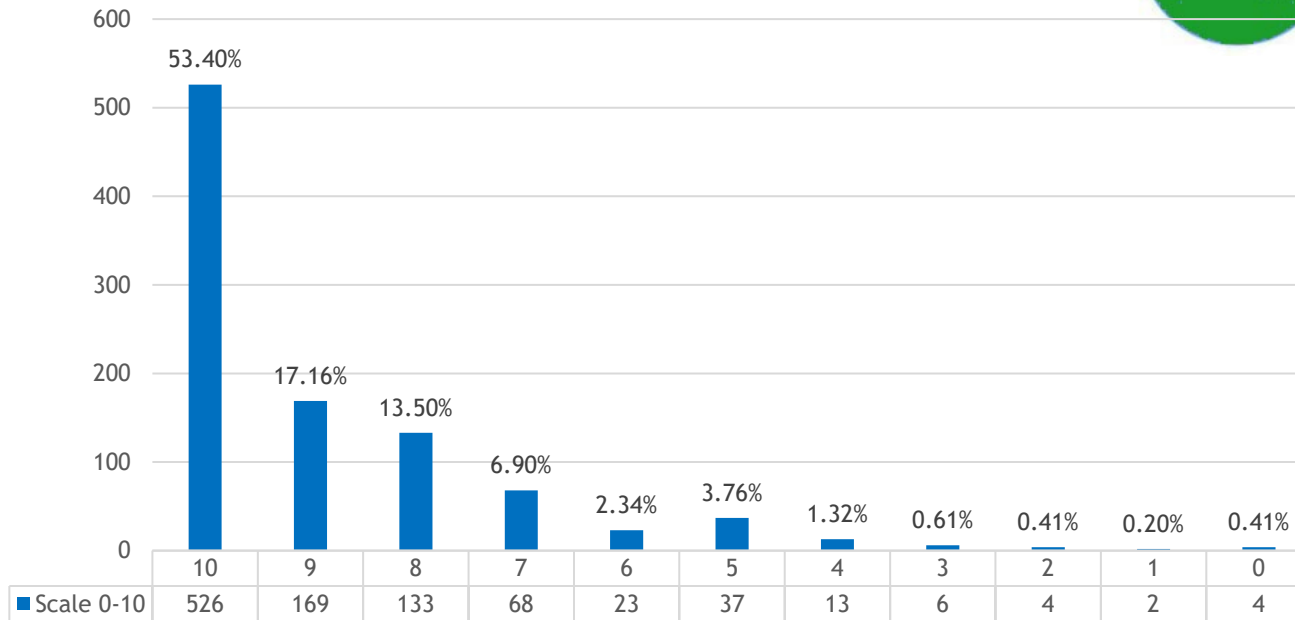


1053 Responses

Likelihood of Recommendation

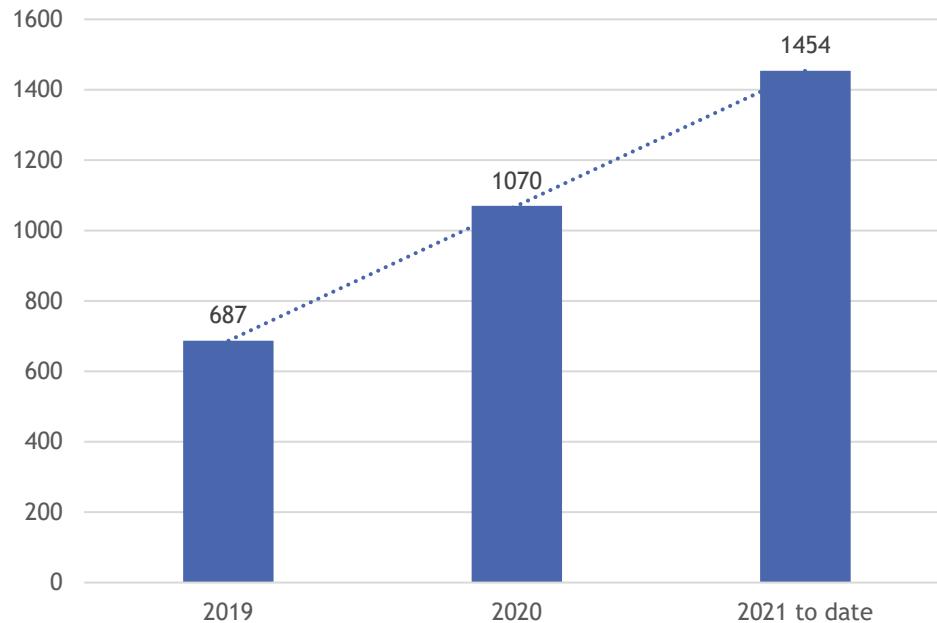


Likelihood of Recommendation
(Scale of 0 to 10)



985 Responses

Looking Forward



If present trends continue, we will be looking at continued growth in this area. So far, with six weeks left in this year, we have 1454 eLearning completions. That's a 36% increase.

Many of our core courses have been in place for five years. Even though they are still meeting the needs of our learners, we are working on ensuring that they remain relevant for years to come. We are also adding new eLearning courses.

We are confident that THTC eLearning courses will continue to help people to perform their duties in helping the vulnerable populations in the homeless sector.